

COMMUNITY RESOURCE CENTER

The SoCalGas Community Resource Center (CRC) is expanding to better assist Porter Ranch residents and answer questions relating to the Aliso Canyon incident. SoCalGas representatives are onsite to provide in-person assistance regarding:

- Relocation information
- Claims and assistance
- Air filtration information

In addition Dr. Mary McDaniel, a board-certified physician in occupational and environmental medicine, will be onsite at the CRC to provide information to customers related to the gas leak.

10:00 a.m. to 12 p.m. Monday through Friday

10:00 a.m. to 2:00 p.m. on weekends

CRC HOURS

10:00 a.m. to 8:00 p.m. Monday through Friday

10:00 a.m. to 6:00 p.m. on weekends

10:00 a.m. to 4:00 p.m. on New Year's Eve

LOCATION:

**19731 Rinaldi St.
Los Angeles, CA 91326**

ALISOUDATES.COM

Visit alisoupdates.com for updated information on relief well progress, air sampling results, relocation, air filtration, purification and home weatherization.

Si desea obtener esta información en español visite el sitio web alisoupdates.com.

Եթե այս տեղեկությունները ցանկանում եք ստանալ հայերեն լեզվով, խնդրում ենք այցելել alisoupdates.com կայքը:

한국어로 된 정보를 원하시면, alisoupdates.com을 방문하세요.

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SAFETY IS OUR TOP PRIORITY

SOCALGAS
555 West Fifth St.
M.L. GT20B2
Los Angeles, CA 90013



socalgas.com 1-800-427-2200



COMMUNITY BULLETIN

ALISO CANYON STORAGE FACILITY

WEEK OF 12/28/15



AIR SAMPLING

The Office of Environmental Health Hazard Assessment (OEHHA) is providing assistance to the South Coast Air Quality Management District (SCAQMD) and the Los Angeles County Department of Public Health (LAPH) in evaluating potential health impacts of emissions from the gas leak in the Porter Ranch neighborhood. OEHHA has also evaluated approximately six weeks of Porter Ranch neighborhood air sample data posted on socalgas.com. The Porter Ranch neighborhood air sample data does not indicate long term health effects as a result of the Aliso Canyon natural gas leak.

For more information about air sampling please visit alisoupdates.com under Environmental Concerns.

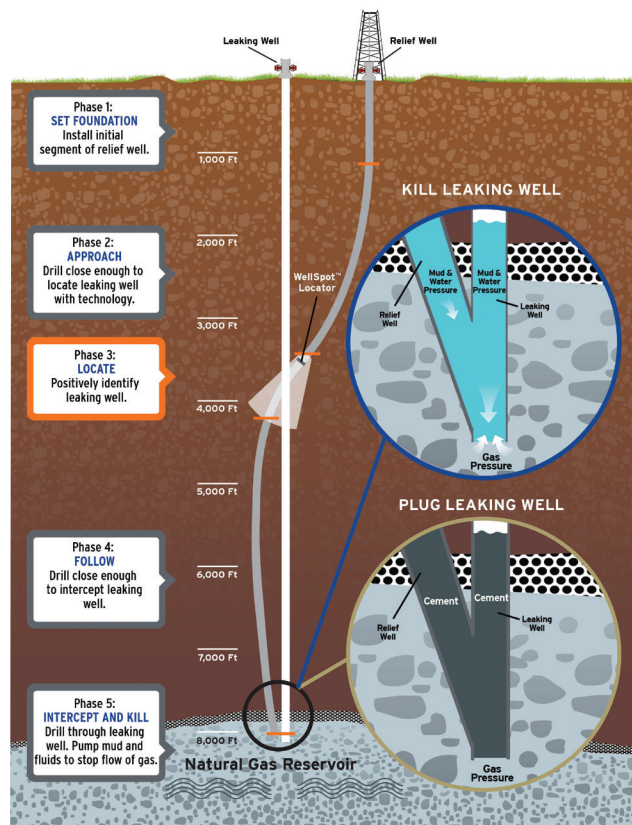
AIR FILTRATION, AIR PURIFICATION AND HOME WEATHERIZATION

SoCalGas is aware that unpleasant odors from the odorant used in natural gas have been a problem in the community. With the help of suppliers and contractors we are offering air purification and home weatherization services to local residents.

If you are interested in any of these options please call 818-435-7707 or email alisocanyon@socalgas.com.

For more information please visit alisoupdates.com.

**For a larger visual, visit alisoupdates.com. Graphic is for informational purposes only. Scale and technical detail are not accurate.*



OPERATIONS UPDATE

As of December 29th we have drilled approximately 4,000 feet of measured depth. We are in the third of five phases of relief well operations and the work remains on schedule to be in position to stop the leak in the late-February-to-late-March timeframe.

One of the challenges in drilling this relief well is to find a seven-inch pipe from about 1,500 feet away, several thousands of feet below ground—while avoiding others nearby. Using active magnetic ranging technology to target our drilling, we have now identified the underground location of the leaking well. This allows us to continue to target drilling to connect the relief well to the leaking well. Once we intercept the well, we will pump heavy mud and fluids into the leaking well to stop the flow of gas from the reservoir and into the well. Once the flow of gas has been stopped, we will pump cement into the bottom of the well to permanently seal it.

YOUR SAFETY IS OUR TOP PRIORITY

Safety is our top priority and has been the guiding principle for resolving this natural gas leak incident in Porter Ranch. SoCalGas has taken appropriate action to maintain and protect the safety of the community, our employees and contractors.

CLAIMS AND RELOCATION

If you think you may have suffered harm or injury as a result of this incident, please complete an online form at alisoupdates.com or call us at 213-244-5151 and one of our claims processors will help you.

For residents in neighboring communities who wish to relocate, we are providing temporary housing accommodations. To learn more about temporary housing accommodations, please call us at 404-497-6808 and indicate that you are a SoCalGas customer calling about an Aliso Canyon claim. This call center is staffed 24 hours a day, 7 days a week.



Visit our SoCalGas Porter Ranch Community Resource Center for in-person assistance.